



To our valued Customers and Partners:

We know that many of you depend on Eldon James for your PVC-free tubing and connector needs. As we closely monitor the rapidly changing COVID-19 (coronavirus) situation worldwide, we are taking steps to prioritize the health and safety of our employees while ensuring business continuity to minimize disruptions for you, our valued customers.

Please note the following:

Operations: Customer Service, Operations, and Logistics are continuing without disruption. We are in a strong inventory position on standard catalog stock items and materials.

Health and Safety: We have put in place precautionary measures to mitigate the risks associated with coronavirus. We're working closely with our safety managers and local agencies to take extra precautions, including the implementation of CDC guidelines on cleaning of common areas. Plans are in place should some of our teams need to work from home. We are restricting employee business travel, customer visits, and unnecessary gatherings. We will not be allowing visitors to our facility.

We will continue to monitor the situation and provide regular updates as important information becomes available.

We remain highly committed to bringing you the very best service while taking care of our employees, customers, and community. We will communicate proactively if we anticipate any impact on the fulfillment of your orders. If you have any further questions, please don't hesitate to contact us at sales@eldonjames.com or call us at 970-667-2728.

Thank you for trusting Eldon James Corporation

For the most accurate and up-to-date information, please visit the World Health Organization (WHO) website (<https://www.who.int/>) and The Centers for Disease Control and Prevention (CDC) website (<https://www.cdc.gov/>) or your local Health and Human Services websites.